

## 2008-09 Wabash College Faculty/Staff Technology Survey

### Faculty & staff satisfaction results

Responses	ALL EMPLOYEES			Faculty ONLY			Staff ONLY		
	2006-07	2007-08	2008-09	2006-07	2007-08	2008-09	2006-07	2007-08	2008-09
	164	161	151	65	69	61	99	92	84

#### Overall, how would you rate the quality of your office and departmental technology equipment?

Excellent	48.8%	68.7%	53.1%	35.9%	65.2%	59.0%	56.5%	70.3%	50.6%
Good	44.4%	27.6%	44.2%	56.3%	33.3%	39.3%	37.6%	24.2%	45.7%
Fair	6.8%	2.5%	2.7%	7.8%	1.4%	1.6%	5.9%	3.3%	3.7%
Poor	0.0%	1.2%	0.0%	0.0%	0.0%	0.0%	0.0%	2.2%	0.0%

#### Overall, how would you rate the quality of Wabash's classroom technology?

Excellent	26.9%	49.1%	36.0%	25.4%	51.5%	39.3%	26.5%	45.2%	30.8%
Good	64.4%	49.1%	63.0%	61.9%	45.6%	59.0%	70.6%	54.8%	69.2%
Fair	8.7%	1.8%	1.0%	12.7%	2.9%	1.6%	2.9%	0.0%	0.0%
Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

#### Overall, how would you rate Wabash's web site? \*

Excellent	24.7%	42.9%	32.4%	12.5%	34.8%	25.0%	34.1%	48.9%	37.8%
Good	48.1%	50.3%	57.0%	42.2%	56.5%	61.7%	52.9%	45.7%	53.7%
Fair	23.4%	6.2%	8.5%	37.5%	8.7%	10.0%	12.9%	4.3%	7.3%
Poor	3.8%	0.6%	2.1%	7.8%	0.0%	3.3%	0.0%	1.1%	1.2%

#### Overall, how would you rate the quality of Wabash's network service?

Excellent	56.8%	63.8%	59.6%	46.9%	64.7%	60.7%	63.5%	63.1%	58.8%
Good	41.3%	34.9%	36.9%	50.0%	32.4%	32.8%	35.3%	36.9%	40.0%
Fair	1.9%	1.3%	3.5%	3.1%	2.9%	6.6%	1.2%	0.0%	1.3%
Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

#### Overall, how would you rate the quality of Wabash's technical support services?

Excellent	60.8%	68.4%	69.7%	54.7%	63.8%	68.9%	64.7%	71.9%	70.2%
Good	37.3%	30.4%	28.3%	40.6%	34.8%	27.9%	35.3%	27.0%	28.6%
Fair	2.0%	1.3%	2.1%	4.7%	1.4%	3.3%	0.0%	1.1%	1.2%
Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

#### What is your overall assessment of technology at Wabash?

Excellent	48.3%	65.2%	57.9%	39.7%	59.7%	60.7%	56.0%	69.3%	55.7%
Good	48.3%	34.8%	38.6%	55.6%	40.3%	36.1%	44.0%	30.7%	40.5%
Fair	3.4%	0.0%	3.6%	4.8%	0.0%	3.3%	0.0%	0.0%	3.8%
Poor	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

\* In 2006, this question was "Compared to other college and university web sites you have visited, how would you rate Wabash's web site?"  
 Choices were significantly above average, above average, average, below average, and significantly below average

**2008-09 Faculty/Staff Technology Survey**  
**FACULTY Priority of Potential Technology Initiatives**

<b>Initiative</b>	<b>2008-09 Rank</b>	<b>2007-08 Rank</b>	<b>High Priority</b>	<b>Medium Priority</b>	<b>Low Priority</b>	<b>No Opinion</b>
Expand green IT practices for printing and energy use	1		44.8%	41.4%	10.3%	3.4%
Increase Internet bandwidth	2	6	25.5%	45.5%	25.5%	3.6%
Improve disaster resistance and recovery of critical services	3	3	31.5%	40.7%	11.1%	16.7%
Provide more support for faculty to identify and implement technology in their teaching	4	1	20.7%	46.6%	19.0%	13.8%
Help departments provide more information and services via the web	5	2	19.6%	37.5%	32.1%	10.7%
Create another 30-station teaching classroom	6	4	21.4%	41.1%	14.3%	23.2%
Create a 'technology innovation fund' to support pilot programs and innovative technology uses	7		20.0%	36.4%	27.3%	16.4%
Provide more technology training	8	5	10.7%	42.9%	33.9%	12.5%
Provide more document cameras in classrooms	9		23.6%	27.3%	27.3%	21.8%
Expand Help Desk hours	10	11	3.5%	21.1%	64.9%	10.5%
Provide all students a College-issued computer	11	8	3.6%	16.1%	58.9%	21.4%
Improve ability to access and manipulate information in Datatel	12	10	7.5%	7.5%	34.0%	50.9%
Upgrade from Windows XP to Windows Vista	13		0.0%	7.3%	50.9%	41.8%

**2008-09 Faculty/Staff Technology Survey**  
**STAFF Priority of Potential Technology Initiatives**

<b>Initiative</b>	<b>2008-09 Rank</b>	<b>2007-08 Rank</b>	<b>High Priority</b>	<b>Medium Priority</b>	<b>Low Priority</b>	<b>No Opinion</b>
Improve disaster resistance and recovery of critical services	1	6	60.6%	21.1%	7.0%	11.3%
Expand green IT practices for printing and energy use	2		40.5%	36.5%	13.5%	9.5%
Improve ability to access and manipulate information in Datatel	3	4	33.3%	23.6%	12.5%	30.6%
Provide more technology training	4	1	11.3%	45.1%	29.6%	14.1%
Help departments provide more information and services via the web	5	2	25.4%	32.4%	12.7%	29.6%
Increase Internet bandwidth	6	3	13.7%	35.6%	19.2%	31.5%
Create a 'technology innovation fund' to support pilot programs and innovative technology uses	7		11.4%	40.0%	15.7%	32.9%
Provide more support for faculty to identify and implement technology in their teaching	8	5	16.9%	29.6%	12.7%	40.8%
Provide all students a College-issued computer	9	10	6.9%	18.1%	50.0%	25.0%
Expand Help Desk hours	10	11	5.6%	21.1%	47.9%	25.4%
Upgrade from Windows XP to Windows Vista	11		4.2%	12.7%	40.8%	42.3%
Create another 30-station teaching classroom	12	8	1.4%	28.6%	12.9%	57.1%
Provide more document cameras in classrooms	13		2.9%	10.0%	28.6%	58.6%