2008-09 Wabash College Student Technology Survey Highlights

No you have your own personal computer at Wabash? Yes		2003-04	2004-05	2005-06	2006-07	2007-08	2008-09
Nes	Survey Responses	461	611	535	631	515	382
Nes	Do you have your own personal or	omnuter a	t Wahash	2			
No 10.5% 5.9% 8.1% 4.0% 4.1% 6.1%		-			96.0%	95.9%	97.1%
More than one computer 4.6% 3.9% 5.1% 5.2% 7.6% 6.1%							
Syour computer a laptop or a desktop? Laptop	· · ·						
Laptop Desktop 38.4% of 1.6% of 48.6% of 36.7% of 29.3% of 23.7% of 16.4% What operating system does your computer run? Windows 95.1% of 95.3% of 93.8% of 90.9% of 86.5% of 81.4% of 22.2% of 20.7% of 20.6% of 2.5% of 25.8% of 20.7% of 20.6% of 2.5% of 2	oro uran orro compano.	,	0.070	0,0	0.270		3 ,0
Desktop 61.6% 48.6% 36.7% 29.3% 23.7% 16.4% What operating system does your computer run? Windows 95.1% 95.3% 93.8% 90.9% 86.5% 81.4% Mac OS 4.9% 4.7% 6.2% 9.6% 14.9% 22.2% Linux 0.7% 0.6% 2.5% 0.7% 0.6% 2.5% Which of the following electronics devices by you own? Cell Phone 73% 83% 91% 94% 96% 98% Apple iPhone 73% 83% 91% 94% 96% 98% Apple iPhone 55% 57% 55% 60% 54% 44% Scanner 20% 25% 32% 36% 37% 23% Digital Camera 32% 49% 58% 56% 64% 55% Flash Drive 40% 60% 77% 73% 72% Flash Drive 10% 11% 113%		-					
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Mac OS Linux 4.9% 4.7% 6.2% 9.6% 14.9% 22.2% Linux Which of the following electronics devices do you own? Cell Phone 73% 83% 91% 94% 96% 98% Apple iPhone Blackberry 57% 57% 59% 60% 54% 44% Scanner 20% 25% 32% 36% 37% 23% Digital Camera 32% 49% 58% 56% 64% 59% Flash Drive 42% 55% 70% 81% 80% iPod / MP3 player 40% 60% 77% 73% 72% PDA 10% 11% 13% 14% Game system 57% 57% 64% 62% 48% Digital Video Camera 86.5% 90.3% 94.7% 92.1% 91.4% 80.6% Once a day 9.5% 7.9% 4.2% 6.0% 6.1% 4.0% Total, at least daily 96.0% <td< td=""><td>What operating system does your</td><td>computer</td><td>run?</td><td></td><td></td><td></td><td></td></td<>	What operating system does your	computer	run?				
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Blackberry		. 0 70	00,0	0.70	0.70	00,0	
Printer 57% 57% 59% 60% 54% 44% Scanner 20% 25% 32% 36% 37% 23% Digital Camera 32% 49% 58% 56% 64% 59% Flash Drive 42% 55% 70% 81% 80% iPod / MP3 player 40% 60% 77% 73% 72% PDA 10% 11% 13% 14% 62% 48% Game system 57% 64% 62% 48% Digital Video Camera 86.5% 90.3% 94.7% 92.1% 91.4% 89.6% Once a day 9.5% 7.9% 4.2% 6.0% 6.1% 4.0% Total, at least daily 96.0% 98.9% 98.1% 97.5% 36.6% Email is forwarded to other acct 61.9% 70.0% 74.5% 68.6% 71.1% 77.7% No 38.1% 30.0% 25.5% 31.4% 28.9% 22.3%<	• •						
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Do you use an email account other than the one provided by Wabash? Yes 61.9% 70.0% 74.5% 68.6% 71.1% 77.7% No 38.1% 30.0% 25.5% 31.4% 28.9% 22.3% Other account is primary one 5.3% 3.3% 4.4% 4.4% 4.9% 8.2% Which ways could a professor reach you with a message in 24 hours Wabash email address 94.4% 96.0% 95.5% 96.0% 96.8% 96.5% Wabash phone number 29.2% 17.5% 10.5% 8.8% 4.4% 4.9% Wabash voice mail 13.2% 7.6% 4.5% 3.1% 0.8% 0.8% Personal cell phone 52.9% 64.2% 71.7% 74.6% 76.2% 77.9% Instant messenger 43.3% 49.8% 43.3% 34.6% 21.2% 13.5% Which of the following services do you use? 18.1% 11.9% 10.4% 16.0% Facebook 87.6% 90.6% 91.4% 91.3% MySpace 31.7% 35.2% 29.1% 20.9%	· · · · · · · · · · · · · · · · · · ·		90.2 /0	90.970	90.176		
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Personal cell phone Instant messenger 52.9% 43.3% 64.2% 49.8% 71.7% 74.6% 76.2% 77.9% 74.6% 76.2% 77.9% 77.9% 74.6% 76.2% 77.9% 74.6% 76.2% 77.9% 74.6% Which of the following services do you use? Wabash personal web page Facebook 18.1% 11.9% 10.4% 16.0% 91.3% 91	Wabash phone number	29.2%	17.5%	10.5%	8.8%	4.4%	4.9%
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2008-09 Wabash College Student Technology Survey

Student satisfaction results

	_	2004-05	2005-06	2006-07	2007-08	2008-09
	Survey Responses	611	535	631	515	382
Summary Results						
Computer Labs (1)	Excellent or Good	90.8%	92.2%	93.9%	95.8%	96.8%
Web Site (2)	Excellent or Good	73.0%	70.1%	79.5%	95.7%	90.6%
Network Services (3)	Excellent or Good	88.5%	73.3%	92.8%	89.5%	90.0%
Overall Assessment (4)	Excellent or Good	92.8%	85.7%	94.5%	95.5%	94.3%
Response Breakdowr	1					
Computer Labs (1)	Excellent	27.1%	33.7%	31.9%	34.8%	35.1%
	Good	63.7%	58.5%	62.0%	61.0%	61.7%
	Fair	9.0%	7.2%	6.1%	3.5%	3.2%
	Poor	0.2%	0.6%	0.0%	0.6%	0.0%
Web Site (2)	Excellent	12.5%	14.3%	16.9%	45.3%	31.6%
	Good	60.5%	55.8%	62.6%	50.4%	59.0%
	Fair	24.8%	26.7%	19.0%	3.9%	9.1%
	Poor	2.2%	3.3%	1.4%	0.4%	0.3%
Network Services (3)	Excellent	23.1%	14.3%	32.3%	30.9%	24.0%
	Good	65.4%	59.0%	60.5%	58.6%	66.0%
	Fair	10.7%	21.8%	6.4%	10.3%	9.2%
	Poor	0.8%	5.0%	0.8%	0.2%	0.8%
Overall Assessment (4)	Excellent	29.2%	21.9%	31.9%	34.7%	29.5%
	Good	63.6%	63.8%	62.6%	60.8%	64.8%
	Fair	7.2%	13.3%	5.0%	4.4%	5.7%
	Poor	0.0%	1.0%	0.5%	0.2%	0.0%

Question Wording

- (1) Overall, how would you rate the quality of Wabash's computer labs?
- (2) '04-'05 '06-'07: Compared to other college and university web sites you have visited, how would you rate Wabash's web site? (Significantly above average, above average, average, below average) '07-08: How would you rate Wabash's web site?
- (3) Overall, how would you rate the quality of Wabash's network service?
- (4) Considering all aspects of technology at Wabash -- in-room network access, computer lab facilities, classroom and academic technology resources, computer support, and online services -- what is your overall assessment of technology at Wabash?

2008-09 Wabash Student Technology Survey Priority of Potential Technology Initiatives

Initiative	2008-09 Rank	2007-08 Rank	High Priority	Medium Priority	Low Priority	No Opinion
Provide commercial software (e.g. Microsoft Office, Mathematica) to students for free or very low cost	1	1	75.6%	17.1%	6.0%	1.4%
Increase Internet bandwidth	2	2	51.9%	34.1%	8.6%	5.4%
Provide more support for student personal computers	3	5	36.1%	39.9%	20.1%	3.8%
Improve disaster resistance and recovery of critical services	4		29.8%	44.2%	19.2%	6.8%
Improve Webmail	5		29.1%	39.4%	27.7%	3.8%
Help faculty make better use of technology in the classroom	6	7*	25.5%	46.6%	22.0%	6.0%
Expand green IT practices for printing and energy use	7		28.4%	37.0%	27.3%	7.3%
Increase server/email disk quotas	8	8	29.3%	31.7%	29.8%	9.2%
Increase the number of computers accessible 24 hours/day	9	3	23.4%	38.3%	34.2%	4.1%
Provide more computer facilities designed to facilitate group work	10	9	19.5%	40.9%	34.4%	5.1%
Provide a tool to simplify web page creation and management for student clubs and organizations	11	12	22.2%	37.6%	29.5%	10.8%
Provide more high-end workstations in the Media Center or other computer labs	12	11	19.3%	39.2%	33.2%	8.2%
Provide more technology training/instructional opportunities for students	13	10	18.4%	34.7%	40.4%	6.5%
Provide all students a College-issued laptop or tablet computer	14	4	21.4%	27.3%	43.8%	7.6%
Improve access to the Wabash web site from hand- held devices (e.g. Apple iPhone, iPod Touch)	15		20.9%	30.7%	31.0%	17.4%
Upgrade campus computers from Windows XP to Windows Vista	16	6*	15.1%	28.6%	45.3%	11.1%

^{7*} Choice in 2007-08 was "Make more course materials available on Blackboard"

^{6*} Choice in 2007-08 was "Campus-wide adoption of Windows Vista and Office 2007"