

2008-09 Wabash College Student Technology Survey Highlights

	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09
Survey Responses	461	611	535	631	515	382
Do you have your own personal computer at Wabash?						
Yes	89.5%	94.1%	91.9%	96.0%	95.9%	97.1%
No	10.5%	5.9%	8.1%	4.0%	4.1%	2.9%
More than one computer	4.6%	3.9%	5.1%	5.2%	7.6%	6.1%
Is your computer a laptop or a desktop?						
Laptop	38.4%	51.4%	63.3%	70.7%	76.3%	83.6%
Desktop	61.6%	48.6%	36.7%	29.3%	23.7%	16.4%
What operating system does your computer run?						
Windows	95.1%	95.3%	93.8%	90.9%	86.5%	81.4%
Mac OS	4.9%	4.7%	6.2%	9.6%	14.9%	22.2%
Linux				0.7%	0.6%	2.5%
Which of the following electronics devices do you own?						
Cell Phone	73%	83%	91%	94%	96%	98%
Apple iPhone						26%
Blackberry						8%
Printer	57%	57%	59%	60%	54%	44%
Scanner	20%	25%	32%	36%	37%	23%
Digital Camera	32%	49%	58%	56%	64%	59%
Flash Drive		42%	55%	70%	81%	80%
iPod / MP3 player		40%	60%	77%	73%	72%
PDA		10%	11%	13%	14%	
Game system			57%	64%	62%	48%
Digital Video Camera				15%	19%	
How often do you check your WABASH email account?						
Several times each day	86.5%	90.3%	94.7%	92.1%	91.4%	89.6%
Once a day	9.5%	7.9%	4.2%	6.0%	6.1%	4.0%
Total, at least daily	96.0%	98.2%	98.9%	98.1%	97.5%	93.6%
Email is forwarded to other acct					1.4%	4.8%
Do you use an email account other than the one provided by Wabash?						
Yes	61.9%	70.0%	74.5%	68.6%	71.1%	77.7%
No	38.1%	30.0%	25.5%	31.4%	28.9%	22.3%
Other account is primary one	5.3%	3.3%	4.4%	4.4%	4.9%	8.2%
Which ways could a professor reach you with a message in 24 hours						
Wabash email address	94.4%	96.0%	95.5%	96.0%	96.8%	96.5%
Wabash phone number	29.2%	17.5%	10.5%	8.8%	4.4%	4.9%
Wabash voice mail	13.2%	7.6%	4.5%	3.1%	0.8%	0.8%
Personal cell phone	52.9%	64.2%	71.7%	74.6%	76.2%	77.9%
Instant messenger	43.3%	49.8%	43.3%	34.6%	21.2%	13.5%
Which of the following services do you use?						
Wabash personal web page			18.1%	11.9%	10.4%	16.0%
Facebook			87.6%	90.6%	91.4%	91.3%
MySpace			31.7%	35.2%	29.1%	20.9%
Commercial blog site			8.5%	6.1%	4.6%	7.6%
Instant Messenger			93.2%	88.7%	81.6%	

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Student satisfaction results

	2004-05	2005-06	2006-07	2007-08	2008-09
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Summary Results

Computer Labs (1)	Excellent or Good	90.8%	92.2%	93.9%	95.8%	96.8%
Web Site (2)	Excellent or Good	73.0%	70.1%	79.5%	95.7%	90.6%
Network Services (3)	Excellent or Good	88.5%	73.3%	92.8%	89.5%	90.0%
Overall Assessment (4)	Excellent or Good	92.8%	85.7%	94.5%	95.5%	94.3%

Response Breakdown

Computer Labs (1)	Excellent	27.1%	33.7%	31.9%	34.8%	35.1%
	Good	63.7%	58.5%	62.0%	61.0%	61.7%
	Fair	9.0%	7.2%	6.1%	3.5%	3.2%
	Poor	0.2%	0.6%	0.0%	0.6%	0.0%
Web Site (2)	Excellent	12.5%	14.3%	16.9%	45.3%	31.6%
	Good	60.5%	55.8%	62.6%	50.4%	59.0%
	Fair	24.8%	26.7%	19.0%	3.9%	9.1%
	Poor	2.2%	3.3%	1.4%	0.4%	0.3%
Network Services (3)	Excellent	23.1%	14.3%	32.3%	30.9%	24.0%
	Good	65.4%	59.0%	60.5%	58.6%	66.0%
	Fair	10.7%	21.8%	6.4%	10.3%	9.2%
	Poor	0.8%	5.0%	0.8%	0.2%	0.8%
Overall Assessment (4)	Excellent	29.2%	21.9%	31.9%	34.7%	29.5%
	Good	63.6%	63.8%	62.6%	60.8%	64.8%
	Fair	7.2%	13.3%	5.0%	4.4%	5.7%
	Poor	0.0%	1.0%	0.5%	0.2%	0.0%

Question Wording

(1) Overall, how would you rate the quality of Wabash's computer labs?

(2) '04-'05 - '06-'07: Compared to other college and university web sites you have visited, how would you rate Wabash's web site? (Significantly above average, above average, average, below average)
 '07-08: How would you rate Wabash's web site?

(3) Overall, how would you rate the quality of Wabash's network service?

(4) Considering all aspects of technology at Wabash -- in-room network access, computer lab facilities, classroom and academic technology resources, computer support, and on-line services -- what is your overall assessment of technology at Wabash?

2008-09 Wabash Student Technology Survey

Priority of Potential Technology Initiatives

Initiative	2008-09 Rank	2007-08 Rank	High Priority	Medium Priority	Low Priority	No Opinion
Provide commercial software (e.g. Microsoft Office, Mathematica) to students for free or very low cost	1	1	75.6%	17.1%	6.0%	1.4%
Increase Internet bandwidth	2	2	51.9%	34.1%	8.6%	5.4%
Provide more support for student personal computers	3	5	36.1%	39.9%	20.1%	3.8%
Improve disaster resistance and recovery of critical services	4		29.8%	44.2%	19.2%	6.8%
Improve Webmail	5		29.1%	39.4%	27.7%	3.8%
Help faculty make better use of technology in the classroom	6	7*	25.5%	46.6%	22.0%	6.0%
Expand green IT practices for printing and energy use	7		28.4%	37.0%	27.3%	7.3%
Increase server/email disk quotas	8	8	29.3%	31.7%	29.8%	9.2%
Increase the number of computers accessible 24 hours/day	9	3	23.4%	38.3%	34.2%	4.1%
Provide more computer facilities designed to facilitate group work	10	9	19.5%	40.9%	34.4%	5.1%
Provide a tool to simplify web page creation and management for student clubs and organizations	11	12	22.2%	37.6%	29.5%	10.8%
Provide more high-end workstations in the Media Center or other computer labs	12	11	19.3%	39.2%	33.2%	8.2%
Provide more technology training/instructional opportunities for students	13	10	18.4%	34.7%	40.4%	6.5%
Provide all students a College-issued laptop or tablet computer	14	4	21.4%	27.3%	43.8%	7.6%
Improve access to the Wabash web site from hand-held devices (e.g. Apple iPhone, iPod Touch)	15		20.9%	30.7%	31.0%	17.4%
Upgrade campus computers from Windows XP to Windows Vista	16	6*	15.1%	28.6%	45.3%	11.1%

7* Choice in 2007-08 was "Make more course materials available on Blackboard"

6* Choice in 2007-08 was "Campus-wide adoption of Windows Vista and Office 2007"